

Deliveroo and Waitrose expand nationwide partnership

- Deliveroo and Waitrose are expanding their partnership, adding over 70 new locations taking the total to 220 across the country
- The expansion includes almost 30 new towns and cities where Waitrose will be available for the first time on Deliveroo

Waitrose and Deliveroo have today announced that they are expanding their partnership to meet strong customer demand for grocery delivery by adding more than 70 new Waitrose locations by the summer.

It means that Deliveroo customers will be able to order their favourite Waitrose products for delivery in as little as 20 minutes from over 220 Waitrose locations across the country - more than two thirds of the supermarket's stores.

The partnership with Deliveroo is bringing new customers to Waitrose. Almost a third of monthly Waitrose orders on Deliveroo are from customers who have never shopped with the supermarket brand before. Top-selling items include avocados, blueberries, sourdough bread and milk.

This next phase of expansion means Waitrose will be available for the first time on Deliveroo in almost 30 new towns and cities, including Lewes, Cirencester and Newark, where the service will be live from today. It comes only a year after the partnership was rolled out to 150 Waitrose shops following a successful trial of just five sites in 2020.

Deliveroo customers will be able to order from up to 1,000 products from Waitrose, including its essential Waitrose range - the biggest value tier of any supermarket - plus its premium quality range, Waitrose No. 1 and Waitrose Duchy Organic. Customers can also order last minute Easter treats, including Heston from Waitrose Mocha Coffee Hot Cross Buns, Tony's Chocolonley Egg-stra Special Caramel Eggs and Waitrose Egg Hunt chocolates.

Waitrose is also trialling Deliveroo Hop, the rapid delivery service that brings groceries to customers' doors in as little as ten minutes, in Bermondsey in London.

James Bailey, Executive Director for Waitrose, said:

"Our partnership with Deliveroo shows the strong demand for Waitrose products and that this is one of the ways our customers want to shop with us. People's plans change and the service ensures we are even more flexible around our customer's lifestyle, giving them more freedom to be more spontaneous about what they eat or drink and when."

Carlo Mocci, Chief Business Officer UK&I, Deliveroo said:

"It's fantastic to be able to build further on our successful and long standing partnership with Waitrose, one of Britain's best-loved brands. By expanding into these new locations, it will give our customers a greater choice of on-demand groceries and household essentials that can be delivered to their doors in as little as 20 minutes."

- Ends -

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Contacts

Investor Relations

David Hancock, VP Investor Relations - investors@deliveroo.co.uk
Tim Warrington, Investor Relations Director - investors@deliveroo.co.uk

Media Relations

Joe Carberry, VP Communications - 07787 561905 Tulchan Communications, James Macey White, Jessica Reid, Mark Burgess - <u>deliveroo@tulchangroup.com</u>

About Deliveroo plc ('Deliveroo' or 'the Company')

Deliveroo is an award-winning delivery service founded in 2013 by William Shu and Greg Orlowski. Deliveroo works with around 160,000 most-loved restaurants and grocery partner sites, as well as over 180,000 riders to provide the best food delivery experience in the world. Deliveroo is headquartered in London, with offices around the globe. Deliveroo operates across 11 markets, including Australia, Belgium, France, Hong Kong, Italy, Ireland, Netherlands, Singapore, United Arab Emirates, Kuwait and the United Kingdom.